

## WARRANTY

1. Products designed and manufactured by American Products LLC shall be warrantied to be free of material defects in materials or workmanship under normal use and service, normal wear and tear excepted, for a period of 5 years (U.S. & Canada) and 3 years (International deployments) from the date of shipment. Should the product be proven to be defective and the defect is covered by this warranty, American Products LLC will have the option to repair or replace the product.
2. Products designed by entities other than American Products LLC and produced by American Products LLC, shall be warrantied to be free of material defects in materials or workmanship under normal use and service, normal wear and tear excepted, for a period of 1 year from the date of shipment. Should the product be proven to be defective and the defect is covered by this warranty, American Products LLC will have the option to repair or replace the product.
3. Products not designed by American Products LLC and not manufactured by American Products LLC, will carry only the original manufacturer's warranty and are not warrantied by American Products LLC or covered by this Limited Warranty. To the extent it is permitted to do so, American Products LLC assigns to the buyer the warranty (if any) from the original manufacturer.

American Products shall have no obligation under this warranty or otherwise (i) if the product is improperly installed or maintained, or is not operated in conformance with American Products LLC's product manuals or specifications; is installed outside of stated design and operating parameters or is exposed to such conditions; is used for applications other than the approved applications; or has been altered, modified, or serviced or repaired by anyone other than American Products LLC; (ii) if damage or malfunction is caused by or results from external occurrences, such as lightning, fire, water damage, floods, temperature extremes, acts of nature, power surges, or the like; (iii) if the defect is caused by or results from misuse, abuse, vandalism, theft, or improper storage; (iv) if the defect results from or was caused by failures related to batteries of any type or by use of the product with other products; (v) if there have been any alterations of serial numbers; or (vi) if the product has been exposed to any level of radioactive or toxic material, corrosive chemicals, or other environmental condition outside of its operating parameters. It is the responsibility of the buyer to communicate any special environmental concerns in which the enclosures will be utilized to American Products prior to purchasing the product. Special materials may be required to allow for proper corrosion resistance for harsh environments. Warranty does not cover abuse, modifications by others or reimbursement for unauthorized rework. At no time will American Products reimburse purchaser for unauthorized rework on any product.

American Products LLC does not represent or warrant that its products may not be compromised, circumvented, or will prevent unauthorized access to the contents thereof; that the products will prevent any personal injury or property loss by theft, fire, lightning, electrical surge, water, or otherwise; or that the products will in all cases provide adequate protection to their contents. American Products LLC shall have no obligation or liability for any damage to any equipment or other property placed inside an enclosure even if such damage is due to a defect in the product. Any descriptions of the goods or services, whether in writing or made orally by American Products or its agents, in any specifications, samples, models, bulletin, drawings, diagrams, engineering sheets, or similar materials used in connection with client's order are for the sole purpose of identifying the goods and shall not be construed or treated as a warranty of any kind, whether expressed or implied. Any suggestions by American Products LLC or its agents regarding use, applications, or suitability of the goods shall not be construed as a warranty of any kind.

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UNDER NO CIRCUMSTANCES SHALL AMERICAN PRODUCTS LLC BE LIABLE TO ANYONE FOR ANY INCIDENTAL, CONSEQUENTIAL, PUNITIVE, OR EXEMPLARY DAMAGES, LIQUIDATED DAMAGES, LOSS IN PROFITS OR REVENUES, COSTS OF CAPITAL, DOWNTIME COSTS OR DAMAGES RELATED TO OUR PRODUCT PERFORMANCE FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, OR UPON ANY OTHER BASIS OF LIABILITY WHATSOEVER, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY AMERICAN PRODUCT LLC'S OWN NEGLIGENCE OR FAULT AND EVEN IF AMERICAN PRODUCTS LLC HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES OR DAMAGES. trulie

If American Products is held liable whether directly or indirectly for any loss or damage with respect to the products it sells, regardless of cause or origin, its maximum liability shall not, under any circumstances, exceed the purchase price of the product, which shall be fixed as liquidated damages and not as a penalty and shall be the complete and exclusive remedy against American Products.

## WARRANTY CLAIMS

Enclosures found to be defective and covered by this warranty will be repaired or replaced with the same or comparable product, at the election of American Products LLC. All warranty claims must be communicated to our customer service (855) 736-2135 department to obtain an RMA number. For approved warranty claims in the USA and Canada, freight will be managed and paid by American Products LLC. For warranty claims outside of the USA and Canada, the customer will be responsible for managing the freight and freight expenses. Products being returned from other than US or Canada are to be returned to the factory in Strafford, MO to receive warranty resolution, once approved with an RMA.

ver. 07/07/2021

**Call a Sales  
Representative  
for Assistance.**