

WARRANTY

Enclosures designed and manufactured by American Products shall be warranted to be free of defects in material or workmanship for a period of 5 years (U.S. & Canada) and 3 years for International deployments from the date of shipment. Should the product be proven to be defective, American Products will have the option to repair or replace the product. Items included with the enclosures, not manufactured by American Products, will carry the original manufacturer's warranty.

It is the responsibility of the buyer to communicate any special environmental concerns in which the enclosures will be utilized. Special materials may be required to allow for proper corrosion resistance for harsh environments. The warranty does not cover enclosures used in applications and environments for which they were not designed. Warranty does not cover abuse, modifications by others or reimbursement for unauthorized rework. At no time will American Products reimburse purchaser for unauthorized rework on any product.

Under no circumstances is American Products liable for any consequential damages, liquidated damages, loss in profits or revenues, costs of capital, downtime costs or damages related to our product performance.

WARRANTY CLAIMS

Enclosures found to be defective will be repaired or replaced with the same or comparable product. All warranty claims must be communicated to our customer service (855) 736-2135 department to obtain an RMA number. For warranty claims in the USA and Canada, freight will be managed and paid by American Products. For warranty claims outside of the USA and Canada, the customer will be responsible for managing the freight and freight expenses. Products being returned from other than US or Canada are to be returned to the factory in Strafford, MO to receive warranty resolution, once approved with an RMA.

Except for the express warranty stated above, American Products makes no other warranties with respect to the product, expressed or implied, including but not limited to merchantability or fitness for a particular purpose.

**Call a Sales
Representative
for Assistance.**

ver. 06/09/2020 (b)