

WARRANTY

All telecommunication enclosures designed and manufactured by American Products shall be warranted to be free of defects in material or workmanship for a period of 5 years (U.S. & Canada) and 1 year (International) from the date of shipment. Should the product be proven to be defective, American Products will have the option to repair or replace the product. Items included with the enclosures, not manufactured by American Products, will utilize the original manufacturer's warranty. Enclosures designed by others and manufactured at American Products will carry a one year warranty for materials & craftsmanship.

It is the responsibility of the buyer to communicate any special environmental concerns in which the enclosures will be utilized. Special materials may be required to allow for proper corrosion resistance for harsh environments. The warranty does not cover enclosures used in applications and environments for which they were not designed. Warranty does not cover abuse, modifications by others or reimbursement for unauthorized rework. All other goods manufactured by American Products shall be warranted to be free of defects in material or workmanship for a period of one year from the date of shipment. Should the product be proven to American Products to be defective, we shall at our option repair or replace the product. At no time will American Products reimburse purchaser for unauthorized rework on any product.

Our warranty does not cover equipment manufactured by others and resold by American Products, or incorporated into our equipment. Products sold with such warranties may be extended by the manufacturer of the product. We do not warrant product that has been modified, subjected to abuse, negligence in operation or maintenance, or if product is used in a manner that exceeds its designed capabilities and rating. Under no circumstances is American Products liable for any consequential damages, liquidated damages, loss in profits or revenues, costs of capital, downtime costs or damages related to our product performance. All discrepancies must be reported within 2 business days.

WARRANTY CLAIMS

Enclosures found to be defective will be repaired or replaced with the same or comparable product. All warranty claims must be communicated to our customer service (855) 736-2135 department to obtain an RMA number. For warranty claims in the USA and Canada, freight will be managed and paid by American Products. For warranty claims outside of the USA and Canada, the customer will be responsible for managing freight and freight expenses.

American Products shall have no liability or responsibility to the purchaser or any other person(s) for any special, incidental or consequential losses or damages caused or alleged to be caused directly or indirectly by the product.

Except for the express warranty stated above, American Products makes no other warranties with respect to the product, expressed or implied, including but not limited to merchantability or fitness for a particular purpose.

**Call a Sales
Representative
for Assistance.**

ver. 01/03/2020

**AMERICAN
PRODUCTS**
Providing Enclosure Solutions

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