

WARRANTY

1. Products designed and manufactured by Amprod LLC dba, American Products shall be warrantied to be free of material defects in materials or workmanship under normal use and service, normal wear and tear excepted, for a period of 5 years (U.S. & Canada) and 3 years (International deployments) from the date of shipment. Should the product be proven to be defective and the defect is covered by this warranty, Amprod LLC dba, American Products will have the option to repair or replace the product.
2. Products designed by entities other than Amprod LLC dba, American Products and produced by Amprod LLC dba, American Products, shall be warrantied to be free of material defects in materials or workmanship under normal use and service, normal wear and tear excepted, for a period of 1 year from the date of shipment. Should the product be proven to be defective and the defect is covered by this warranty, Amprod LLC dba, American Products will have the option to repair or replace the product.
3. Products not designed by Amprod LLC dba, American Products and not manufactured by Amprod LLC dba, American Products, will carry only the original manufacturer's warranty and are not warranted by Amprod LLC dba, American Products or covered by this Limited Warranty. To the extent it is permitted to do so, Amprod LLC dba, American Products assigns to the buyer the warranty (if any) from the original manufacturer.

Amprod LLC dba, American Products shall have no obligation under this warranty or otherwise (i) if the product is improperly installed or maintained, or is not operated in conformance with Amprod LLC dba, American Products's product manuals or specifications; is installed outside of stated design and operating parameters or is exposed to such conditions; is used for applications other than the approved applications; or has been altered, modified, or serviced or repaired by anyone other than Amprod LLC dba, American Products; (ii) if damage or malfunction is caused by or results from external occurrences, such as lightning, fire, water damage, floods, temperature extremes, acts of nature, power surges, or the like; (iii) if the defect is caused by or results from misuse, abuse, vandalism, theft, or improper storage; (iv) if the defect results from or was caused by failures related to batteries of any type or by use of the product with other products; (v) if there have been any alterations of serial numbers; or (vi) if the product has been exposed to any level of radioactive or toxic material, corrosive chemicals, or other environmental condition outside of its operating parameters. It is the responsibility of the buyer to communicate any special environmental concerns in which the enclosures will be utilized to Amprod LLC dba, American Products prior to purchasing the product. Special materials may be required to allow for proper corrosion resistance for harsh environments. Warranty does not cover abuse, modifications by others or reimbursement for unauthorized rework. At no time will American Products reimburse purchaser for unauthorized rework on any product.

Amprod LLC dba, American Products does not represent or warrant that its products may not be compromised, circumvented, or will prevent unauthorized access to the contents thereof; that the products will prevent any personal injury or property loss by theft, fire, lightning, electrical surge, water, or otherwise; or that the products will in all cases provide adequate protection to their contents. Amprod LLC dba, American Products shall have no obligation or liability for any damage to any equipment or other property placed inside an enclosure even if such damage is due to a defect in the product.

Any descriptions of the goods or services, whether in writing or made orally by Amprod LLC dba, American Products or its agents, in any specifications, samples, models, bulletin, drawings, diagrams, engineering sheets, or similar materials used in connection with client's order are for the sole purpose of identifying the goods and shall not be construed or treated as a warranty of any kind, whether expressed or implied. Any suggestions by Amprod LLC dba, American Products or its agents regarding use, applications, or suitability of the goods shall not be construed as a warranty of any kind.

EXCEPT AS EXPRESSLY STATED IN THIS WARRANTY, NEITHER Amprod LLC dba, American Products, NOR ANY PERSON ACTING ON BEHALF OF IT, HAS MADE, IS MAKING, OR SHALL BE DEEMED TO HAVE MADE ANY ORAL OR WRITTEN REPRESENTATIONS OR WARRANTIES, WHETHER EXPRESSED OR IMPLIED, BY OPERATION OF LAW OR OTHERWISE (INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE), WITH RESPECT TO THE GOODS. IF Amprod LLC dba, American Products CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE WARRANTY PERIOD.

UNDER NO CIRCUMSTANCES SHALL Amprod LLC dba, American Products BE LIABLE TO ANYONE FOR ANY INCIDENTAL, CONSEQUENTIAL, PUNITIVE, OR EXEMPLARY DAMAGES, LIQUIDATED DAMAGES, LOSS IN PROFITS OR REVENUES, COSTS OF CAPITAL, DOWNTIME COSTS OR DAMAGES RELATED TO OUR PRODUCT PERFORMANCE FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, OR UPON ANY OTHER BASIS OF LIABILITY WHATSOEVER, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY AMERICAN PRODUCT LLC'S OWN NEGLIGENCE OR FAULT AND EVEN IF Amprod LLC dba, American Products HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES OR DAMAGES. true

If Amprod LLC dba, American Products is held liable whether directly or indirectly for any loss or damage with respect to the products it sells, regardless of cause or origin, its maximum liability shall not, under any circumstances, exceed the purchase price of the product, which shall be fixed as liquidated damages and not as a penalty and shall be the complete and exclusive remedy against Amprod LLC dba, American Products.

WARRANTY CLAIMS

Enclosures found to be defective and covered by this warranty will be repaired or replaced with the same or comparable product, at the election of Amprod LLC dba, American Products. All warranty claims must be communicated to our customer service (855) 736-2135 department to obtain an RMA number. For approved warranty claims in the USA and Canada, freight will be managed and paid by Amprod LLC dba, American Products. For warranty claims outside of the USA and Canada, the customer will be responsible for managing the freight and freight expenses. Products being returned from other than US or Canada are to be returned to the factory in Strafford, MO to receive warranty resolution, once approved with an RMA.

**Call a Sales
Representative
for Assistance.**

ver. 04/22/2023